

Editorial

National Pharmacy Administration Programs at Ministry of Health in Saudi Arabia

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Introduction

General Administration of Pharmaceutical Care of Ministry of Health (GAPD-MOH) is founded in December 13, 2001 by decision of Minister of Health number 2286/1/29, and passed through four major phases. Initial Phase from 2000-2001 it is boring period, Construction Phase from 2001-2007 it is building of basic pharmacy administration and pharmacy practice, Development Phase from 2007-2012 stating of new strategic plan of pharmaceutical care, and Advance Development Phase consisting of five stages, 1st stage from 2012-2022 1st updating of pharmaceutical care strategic plan and building infrastructure pharmacy practice with emphasis of clinical pharmacy, 2nd stage 2022-2032 2nd updating of pharmaceutical care strategic plan, 3rd stage 2030-2040 3rd updating of pharmaceutical care strategic plan, 4th stage 2042-2052 4th updating of pharmaceutical care strategic plan, and 5th stage 2052-2062 updating of pharmaceutical care strategic plan [1]. During the Development Phase in February 2005 the 58th conference of the Health Ministers' Council for the Cooperation Council States held in Muscat recommended to all gulf countries to establish pharmaceutical care departments in each MOH Gulf States [2]. Gulf Committee of pharmaceutical care was formulated to implement pharmaceutical care concept over all gulf counties. GAPD-MOH was a member in the committee. The committee stated six strategic concepts to implement pharmaceutical care as following [2].

1. Administrative leadership development.
2. Review of rules and regulations of practice of pharmacy profession.
3. Human resources development.
4. Quality of pharmaceutical care.
5. Continuous professional learning and development.
6. Pharmaceutical care research.

Then Gulf Committee of pharmaceutical care issued booklet of Gulf standards, criteria of pharmaceutical care, and the strategic plan in 2007 [2]. In addition, in February 2011 the 62th conference of the Health Ministers' Council for the Cooperation Council States held in Doha, Qatar approved the Standards for the Community Pharmacy Care prepared by Gulf Committee of pharmaceutical care.

Standard of Community Pharmacy Care contains the following [2]:

1. Professional and legal obligations
2. Human Resources
3. Staff Training
4. Storage, Ordering and Pricing of Medicines
5. Signage
6. Consumer Care and Advice
7. Pharmacy Premises and Equipment
8. Documentation
9. Rights and Needs of Consumers
10. Delivery of Health Programs and Services
11. Pharmacy Management System
12. Maintaining Safety and Security
13. Advertising and Promotions
14. Managing staff

Keywords: Pharmacy Administration; Clinical Pharmacy; MOH; Saudi Arabia.

Strategic Plan

During the Advance Development Phase 1st stage GAPD-MOH had reviewed the strategic plan of pharmaceutical care 2007-2012 [1], Gulf standards, criteria of pharmaceutical care [2], and the strategic plan strategic planning of Ministry of Health Saudi Arabia 2010-2020 [3-4]. Moreover; The American College of Clinical Pharmacy (ACCP) strategic plan 2013-2016 [5], The American Society of Health System Pharmacist (ASHP) strategic

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plan 2013-2015 [6-7], then came with new vision, mission, and six strategic goals including fourteen objectives, and fifty seven projects. The vision s stated "Achieving pharmaceutical, clinical, and electronic care, and inclusive human resources; along with cutting back on wastage and preventing all the medication-related problems in all over of the MOH's facilities" [8], with the mission stated "To provide the best pharmaceutical and clinical care in high quality, modern technology, and the most reasonably-priced cost for the patients of the MOH's facilities" [9], and Strategic goals exploring as the following:

1. Provide Complete Pharmaceutical Care with Safety and Best Practice
2. Develop and Implement Pharmacy Human Resources
3. Provide Complete Pharmacy Electronic Services
4. Establish Innovation and Encouragement Culture at All Pharmacy Sitting
5. Best Utilization Resources based on Pharmacoeconomics and Health Economics Strategies

GAPD-MOH is start implementing new plan at 268 MOH Hospital Pharmacies, more than 2250 Primary care centres Pharmacies, 209 specialized centres pharmacies including cardiac, diabetic, oncology, dialysis and dental centres, 136 Privates Hospital Pharmacies, and more than 7000 community pharmacies to apply 2nd, 4th and 5th Strategic goals that's including eight objectives and thirty two projects as part of pharmacy administration and clinical pharmacy administration [10]. Several National Pharmacy Administration Programs had been stated during past years, starting with initial assessment, setup key performance indicators and gap analysis, action plan for five years for each project.

During this 1st stage of development phase, we gained a lot of experiences and faced lots of challenges; we could overcome it while all programs are running smoothly, expanding very quickly and good achievement [11-14]. We wish to explore what had been done during the journey by writing several topics in the coming issues and but not limited to the following.

1. Strategic Plan of MOH Pharmacy Practice
2. Pharmacy Administration Skeletons in Hospitals and Primary Care Centers
3. Pharmacy Human Resources
4. Patient Satisfaction of Pharmaceutical Care in Primary Care Centers
5. Pharmacists Satisfaction
6. Patient Satisfaction of Pharmaceutical Care in Hospitals
7. Pharmacy Education and Training Program
8. Pharmacy Scholarship Programs
9. Pharmacy Practice Career Pathway in Ministry of Health
10. Pharmacy Research and Development Administration

11. Pharmacy Design in Hospitals and Primary Care Centers
12. How to Control Medications Budget in Ministry of Health
13. Pharmacy Clinical Audit
14. Survey of Pharmacy Services
15. Pharmacy Leadership Program
16. MOH Formulary Management

National Pharmacy Administration or Clinical Pharmacy Administration Programs were played critical role in the pharmacy work organization; expand pharmaceutical services throughout over all Hospital and Primary Care Centers Pharmacies in Saudi Arabia, with excellent documentation system high patient satisfaction expectations.

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